

Nether Stowey Church of England V.C. Primary School

Mill Close, Nether Stowey,
Bridgwater, Somerset TA5 1NX
E-mail: office@nstowey.co.uk
Telephone: 01278 732508
www.netherstowey.somerset.sch.uk
Headteacher: Terry Luke



22nd September 2026

Dear Parents and Carers,

As we begin another school year, we would like to share how we will communicate with families and ensure you receive important information about your child's learning and school life.

At Nether Stowey CE VC Primary School, we believe strong home-school communication is key to helping children thrive. We are committed to keeping families informed, celebrating successes and ensuring support is always available when needed.

Following feedback from last year's parent survey, which highlighted that Weduc felt overwhelming and was not being widely used, we have been reviewing how we communicate with families. As shared at the end of the last academic year, we are introducing a new approach that we hope will provide a simpler and more effective way to stay connected.

Our Main Communication Channels

School Gateway and Email Our primary method of communication will be through School Gateway and email. This will be used for:

- Important school announcements
- Letters and information updates
- Educational visits and trip information
- Payment reminders
- Urgent notifications

We ask all parents and carers to ensure that their contact details are kept up to date so that important messages reach you promptly.

ParentPay App

We use ParentPay to book meals, trips, clubs and breakfast and afterschool care.

Newsletters

Newsletters will provide a snapshot of school life and sent via e-mail. It will include:

- Celebration of pupils' achievements
- Upcoming events and key dates
- Curriculum highlights
- Notices and reminders

We encourage families to read the newsletter as it contains much of the information you will need.

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Curriculum Newsletters

These are sent every half term and include information about the learning of your child's class. This is sent via e-mail. It will include:

- Topics
- PE days
- Vocabulary

Website

Our school website remains a key source of information and contains:

- Policies and procedures
- Curriculum information
- Term dates
- School calendars
- Statutory information
- Newsfeed

Tapestry

Tapestry is used for reception age children only.

Contacting the School

If you have a question or concern, please contact the school office in the first instance (01278 732508). They will ensure your enquiry is directed to the most appropriate member of staff.

For class teachers, please remember that they are teaching throughout the school day and may not be able to respond immediately. We aim to acknowledge and respond to communications within a reasonable timeframe during normal school working hours.

Meeting With Staff

We greatly value face-to-face conversations. If you would like to discuss your child in more detail, please arrange an appointment through the school office so that staff can give you their full attention.

Formal opportunities to discuss your child's progress will continue through our parent consultation meetings and annual written reports.

Social Media

We understand WhatsApp groups are used by parents to communicate with each other. Please bear in mind that as a school, we have no control over the content of what is sent. We would kindly ask they are used as reminders for upcoming events which have already been communicated through the school, for example, non-school uniform events or those important day before reminders.

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Working Together

We are proud of the strong partnership we have with our families. By communicating openly, respectfully and constructively, we can work together to ensure every child is happy, safe and achieves their very best. Please remember to check your e-mails regularly, as this is the main channel of communication.

Thank you for your continued support.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Terry Luke'.

Terry Luke
Headteacher